



TRANSFORMATIONAL SECURITY & OPERATIONS EXECUTIVE

Ensuring Organizational Security Through Collaborative Leadership, High-Impact Strategies, and Leading-Edge Systems

Extensive track record of providing strategic and tactical security management across global enterprises. Respected for mitigating major risks, resolving deficiencies, and delivering innovative solutions that protect valuable assets. Expert in establishing scalable, global, multimillion-dollar security programs that improve workplace safety and organizational resilience. Successful in building, leading, mentoring, and energizing best-in-class teams. Notable career successes:

- ★ Transformed Numerous Programs & Security Organizations
- ★ Led Teams of up to 150+ Employees & Developed Future Leaders
- ★ Cut \$4.7M in Costs by Leading 3 Lean Six Sigma Programs
- ★ Completed Complex Projects Under Budget & Ahead of Schedule
- ★ Managed Global Projects & Multimillion-Dollar Budgets
- ★ Modernized Many IT Systems & Developed NextGen Solutions

Professional Experience

US DEPARTMENT OF DEFENSE (DOD), US AFRICA COMMAND (AFRICOM), Stuttgart, Germany 08/2017 to 02/2020

Deputy Division Chief (Deputy Chief Risk Officer), Mission Assurance and Protection Division

Managed, integrated, and synchronized 19 mission assurance programs through an all-hazards risk-based process to ensure protection of personnel and operational resilience of facilities, networks, information systems, infrastructure, and supply chains critical to the execution of DoD's mission. Monitored and mitigated risks for 48+ missions, systems, and assets in Europe and Africa. Led 5 direct reports and 22 indirect reports, and controlled \$5.4 million budget.

Delivered Results

- **Completed major organizational restructuring in just 7 months** in response to significant manpower reduction. Rebuilt workforce and shaped expertise necessary to more effectively integrate and synchronize 19 converged security programs.
- **Built business continuity program from scratch in 10 weeks, setting a new record.** Completed this top-level project months ahead of schedule and well beyond the expectations of senior executives.
- **Significantly improved global risk management IT system:** Developed a next-generation cloud-based platform that increased accessibility and substantially cut costs; leveraged DoD-level IT security, compliance, and technical support advantages.

Security Programs: Instituted and directed a wide array of programs that significantly improved organizational security and resilience. Ensured programs remained fully funded without additional/unauthorized spending. Designed regulatory compliance remediation plans for 17 programs in 60 days. Developed new programs and delivered innovative solutions in record time.

Notable Programs

Cyber Security ▪ Insider Threat ▪ Infrastructure Protection ▪ Security Risk Management ▪ Crisis Management
Business Continuity ▪ Disaster Recovery ▪ Physical Security ▪ Information Assurance ▪ Energy Resilience

ABC LEARNING ALLIANCE, San Francisco, California

02/2013 to 08/2017

Director of Security (Chief Security Officer)

Safeguarded higher education company with \$124 million in annual revenue, 16 campuses in the US, and a global outreach program spanning 12 countries and 3 continents. As the company's senior security executive, spearheaded Business Continuity, Regulatory Compliance, Crisis Management, Executive Protection, Information Security, and Physical Security programs. Continually improved security services, technical capabilities, staff retention, and operational efficiency. Maintained 24/7/365 availability to security team, company leadership, and campus/client executives. Managed \$4.5 million operating budget and 150 security personnel.

New Introductions:

- Security Advisory Group
- Crisis & Emergency Management Plan
- 89 New Security Procedures
- Global Security Operations Center
- Quarterly Contracted Security Reviews
- 70 & 150 Published Reviews
- Weekly Safety & Security Reports
- Risk, Training, & Exercise Requirements
- 11 Facility Emergency Plans

Delivered Results

- **Empowered senior executives to make sound security risk management decisions** by creating a board-level strategic security management framework. Delivered 5-year enterprise security strategy to the Board of Directors.
- **Ensured full compliance with Federal Clery Act and Title IX** by expanding training to 12,000+ students and 185 security authorities.
- **Kept spend <2.4% and brought costs <19.3% under budget** after analyzing expenses and renegotiating service contracts.
- **Stood up a Global Security Operations Center (GSOC) in 30 days** to manage information and physical security efforts.
- **Successfully managed 20+ incidents/emergencies in 6 months**, including 4 incidents with federal regulatory implications.





US ARMY HEADQUARTERS, Arlington, Virginia

07/2008 to 02/2013

Director (Chief Security Officer), Mission Assurance and Protection Directorate

Improved the resilience of Headquarters, Department of the Army (HQDA) in the National Capital Region by integrating and synchronizing 18 protection, security, and continuity programs. Managed business continuity program for the Army Secretariat, the highest-ranking senior executives in the Army. Oversaw security programs delivered to 14,000+ personnel. Reported directly to COO-level executive while managing 8 direct reports, 92 indirect reports, and a \$7.3 million operating budget.

Delivered Results

- **Received first-ever 0 finding ratings on 2 major, mission-critical inspections**, including a nuclear surety inspection of the United States Army’s Communications Security Program, in support of the White House.
- **Reduced manpower by 20% while improving security operations** after orchestrating an organizational transformation to converge cybersecurity, business continuity, physical security, and risk management functions.
- **Slashed \$4.7 million in costs by leading 3 Lean Six Sigma programs**, and cut annual expenses by another \$300,000+ after streamlining information security inspection requirements.

US DOD, UNITED STATES EUROPEAN COMMAND (EUCOM), Stuttgart, Germany

05/2005 to 07/2008

Deputy Division Chief (Deputy Chief Security Officer), Antiterrorism Division

Steered antiterrorism and physical security programs in Europe and Africa. Provided vision and strategic plan, empowering the division to achieve mission objectives. Proactively identified/remediated important policy issues, bridging the gaps between present and future organizational requirements. Designed policies that ensured the safety and operational effectiveness of 500,000+ personnel. Successfully managed 800+ internal/external projects, studies, and action items. Managed 100+ Memorandums of Understanding (MOUs). Oversaw 5 direct reports and 32 indirect reports. Optimized \$5.2 million budget.

Delivered Results

- **Garnered \$16.6 million from DoD to mitigate 29 critical vulnerabilities at 16 installations throughout Europe**; awarded DoD best practice honor for enterprise risk mitigation and remediation efforts.
- **Hailed for providing the "best guidance seen to date" for antiterrorism plan/policy in Europe** while modernizing the EUCOM antiterrorism plan; completed comprehensive strategic policy overhaul 2 months ahead of schedule.
- **Substantially improved information technology systems**, developing/obtaining state-of-the-art virtualized server, new top-level DoD domain, ColdFusion upgrade, and EUCOM application suite; created innovative global risk assessment application.
- **Lowered OPEX by 25% and enabled 45% reduction in personnel with no loss of operational capacity** by transforming the division through a functional realignment and creating a flat organizational structure.

Credentials & Training

Master of Business Administration (MBA) | STANFORD UNIVERSITY, Stanford, California
Bachelor of Science (BS) in Business Management | STANFORD UNIVERSITY, Stanford, California
Associate of Arts (AA) in Criminal Justice | STANFORD UNIVERSITY, Stanford, California

Advanced Executive Protection Certification
EXECUTIVE SECURITY INTERNATIONAL, Aspen, Colorado

Executive Protection Certification
AIR FORCE OFFICE OF SPECIAL INVESTIGATIONS, Richmond, Virginia

Training: Analytical Risk Management, Information Security, CISSP Certification Content Specialist, Personnel Security Adjudications, Staff Supervision, Electronic Security Systems Design, Lean Six Sigma Yellow Belt, Security Engineering

- IT Security
- Cyber Risk
- IT Management
- Business Strategy
- Strategic Influence
- Penetration Testing
- Intellectual Property
- Security Architecture
- Process Improvement
- Competitive Intelligence
- Enterprise Architectures

Skills

Security Affiliations

American Society for Industrial Security (03/2016 to Present), Information Systems Security Association (07/2017 to Present)



Résumé Strategy

For this military transition client, I needed to reframe his impressive history as a top deputy in the United States Department of Defense, translating his experience into a corporate global security role that encompassed workplace safety, asset protection, and cyber security.

To further clarify his professional roles in civilian language, I included job title equivalents in parentheses next to his actual job titles.

Since he had one relevant civilian position in his work history, I highlighted the achievements within that role just beneath his opening summary. I also developed special sections for the notable programs and introductions he brought to various positions so that I could highlight the most necessary keywords.

I added a basic skills section at the very end, but since the skills aren't incredibly impressive, I moved them to the back of the résumé where they could still be picked up by applicant tracking software (ATS).